

Rotunda *Delivery*



The Official Newsletter of The Rotunda Hospital



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The Rotunda Hospital Welcomes First Babies with Electronic Health Records

The Rotunda Hospital, Dublin, the oldest continuously operating maternity hospital in the world, is delighted to announce that it is the first Dublin maternity hospital to introduce a full electronic health record (EHR) for all newborn babies and women receiving maternity services at the hospital. The Maternal and Newborn Clinical Management System (MN-CMS), a national system which will be implemented in all 19 maternity units across the country will enhance care as all patients will have an electronic record instead of a paper record, allowing clinical record information to be shared with relevant providers of care, as and when required.

Professor Fergal Malone, Master, Rotunda Hospital, said: "We are very proud to announce that the Rotunda Hospital is the first Dublin maternity hospital and the third hospital nationally, to introduce the Maternal and Newborn Clinical Management System (MN-CMS). The Rotunda is the first stand-alone hospital to go completely electronic in terms of its maternity health care records, which has the potential to offer great efficiencies for patients and healthcare providers. We anticipate even further advances in terms of patient safety and satisfaction over and above our existing services. This successful launch is a result of the collaboration, dedication and teamwork of many staff within the hospital, the HSE, Cerner and maternity services nationally."





Message From the Editor

Welcome to the Winter Edition of **Rotunda Delivery**. As another extremely busy year draws to a close, 2017 has once again been a year associated with a significant amount of change both here at the Rotunda and Nationally.

Our big news story is the MN-CMS Maternal and Newborn Clinical Management System which was launched on the 18th November, 2017. The Rotunda Hospital introduced a full Electronic Health Record (EHR) for all newborn babies and women receiving maternity services at the Rotunda. The EHR will enhance care as all patients will have an electronic record instead of a paper record, allowing clinical record information to be shared with relevant providers of care, as and when required. This successful launch was a result of the collaboration, dedication and teamwork of many staff within the hospital, the HSE, Cerner and maternity services nationally and was a monumental achievement which demonstrated the commitment of all staff throughout the hospital.

On the 19th of November, the Hospital held the Annual Service of Remembrance in the Pro-Cathedral. The Cathedral was filled to capacity and the families who attended spoke very highly of the staff commitment which significantly contributed to the event's success. It is also with much sadness that we acknowledge the untimely death of our midwifery colleague, Rosie Croke, on the 5th October. Rosie will be sadly missed by her colleagues and family.

Congratulations to the Rotunda Lactation Support for Premature Babies Team who won the award in their category at the recent Irish Medical Times Healthcare Awards held in the Mansion House. Also, very well done to the Perinatal Mental Health Team who got a commendation for their project in a separate category.

I would also like to take this opportunity to thank the editorial team for all their hard work on the newsletter throughout the year, and wish you and your families a very happy and peaceful Christmas and thank you for your continued support throughout 2017.

Kieran Slevin
Editor

Letters to the Editor

If you'd like to send a letter to the Editor, suggest a subject to be covered in our next issue or even write an article for us, please contact Kieran Slevin at kslevin@rotunda.ie or at ext 1777 or email newsletter@rotunda.ie

News

10th Annual Service of Remembrance

This year the Rotunda celebrated its 10th Annual Service of Remembrance on 19th November at 3pm in the Pro-Cathedral, Marlborough Street, Dublin 1. This service remembers and honours the precious short lives of babies who have died through miscarriage, ectopic pregnancy, fetal anomaly, stillbirth or neonatal death. It also creates a sense of hope for the future in a peaceful and prayerful way.

People who have been recently bereaved, or long ago bereaved, are welcome to attend. We welcome older siblings, rainbow babies, grandparents, aunts, uncles and extended family members. A growing number of families attend annually and many travel long distances. The service is also attended by Chaplains from the main churches, voluntary perinatal bereavement support organisations, members of the Board of Governors, Executive Management Team and many staff members.

The Books of Remembrance are a key feature of the Remembrance Service and were available for viewing after the service. Babies names are entered in the books by request. Requests need to be received by the hospital chaplain by September of any given year to ensure names are entered in time for the service. During the year the Remembrance Books are reserved in the hospital mortuary chapel and families can arrange a private viewing by contacting the hospital Chaplain.

Following the Service each year many who attend join us for light refreshments in the Gresham Hotel. The Rotunda Hospital sees this Remembrance Service as part of our extended care and service to bereaved families. We are extremely conscious that the death of a baby can cause unimaginable grief and can have profound and long lasting effects. Gathering to remember, to honour and to pray is an integral part of our bereavement support.



The Irish Healthcare Awards, 2017 were held on November 16th, in the Mansion House. Two projects from the Rotunda were honoured.

Commended for Public Health Initiative of the Year:

Introducing the Edinburgh Postnatal Depression Scale (EPDS) in the RCSI Group.
This initiative developed and delivered an education and training programme to introduce early screening for postnatal depression (PND) using the EPDS to Cavan General Hospital and Our Lady of Lourdes maternity services over a series of workshops delivered by the Rotunda Mental Health team. Since August 2017 there is now a standardised screening programme in place in the RCSI Group, an increase in awareness across health professionals of PND and a care pathway for women that score highly on the EPDS.

Winner of Patient Education Project of the Year (Non-Pharmaceutical):

Providing Lactation Support to Premature babies in Neonatal Intensive Care Unit.
The aim of this initiative was the targeted provision of lactation support for mothers of premature babies within the Neonatal Unit to improve provision of mother's own milk (recognised worldwide as "liquid gold") for these vulnerable babies. Mothers were surveyed on their understanding of the importance of breastmilk for their preterm babies. An information pack was prepared and where possible women were visited antenatally. Support was provided to express prenatally, or within the first hour of birth and an education update given to all staff. As a result the timely provision of mother's own milk for preterm babies increased from 32% to 60% over three months.



End of Year

As we approach the year end we want to say a big thank you for your on-going commitment to safe patient care and your support to the management of the Hospital throughout the year. This year was a particularly busy year especially with all the work involved in preparation for the "Go Live" on the 18th November 2017 of the MN- CMS Maternal and Newborn Clinical Management System.

We were delighted to be able to announce that the Rotunda Hospital the oldest maternity hospital in the world and the first in Dublin has introduced a full electronic health record (EHR) for all newborn babies and women receiving maternity services at the Rotunda.

On the 19th November the Hospital held in the Annual Service of Remembrance which was held in the Pro Cathedral. The Cathedral was filled to capacity and the families who attended spoke very highly of the staff commitment which significantly contributed to the event's success. We are also delighted to pass on our congratulation to the Rotunda Lactation Support for Premature Babies Team who won the award in their category at the recent Irish Medical Times Healthcare Awards held in the Mansion House. Also very well done to the Perinatal Mental Health Team who got a commendation for their project in a separate category.

Rotunda Relocation Project

The Connolly Hospital Development Control planning is in progress and we look forward to working with the HSE and the Department of Health in creating a roadmap for our eventual relocation at the Connolly campus. The EMT will keep staff updated on any other further developments in relation to this project in 2018.

Rotunda Campus Improvements

Planning permission has been received for the three-storey modular build, which will incorporate an extension to the Assessment and Emergency Unit, a new recovery area in theatre, and an upgraded emergency obstetric theatre attached to the delivery suite. The tendering process for the three storey build has commenced with a start date

anticipated for work to begin in April/May. Included in the above tendering process is the refurbishment of the delivery suite. Due to the major works involved in these projects it is expected that there will be disruptions, including to the back carpark during the build. Further details in relation to the development of the project will be notified to staff once a contractor has been agreed and the programme of building works has been put in place.

Work has completed in upgrading Room 19 in pre-natal on the 2nd floor which will allow ultrasound and fetal medicine to administration to relocate into this area. This will allow a complete renovation and expansion of the scanning facility, while at the same time, providing space for four beds from the current NICU to be relocated into a more spacious environment. Essential maintenance work also needs to be undertaken in the main NICU and once the tenders have been received a programme of work will be then be planned. The completion of the installation of the new generator is expected in early December.

Quality and Safety

A patient experience survey was undertaken in June /July and the results are now published on the Rotunda Hospital website. The overall results are extremely positive with 99% of respondents confirming satisfaction with how they were treated, the confidence

they had in staff providing their care and recommending the Hospital to a friend or family member.

Earlier in 2017 the HIQA Announced Medication Safety Audit report indicated that the hospital had a well-established medication safety programme in place and that medication safety was prioritised with clear leadership and support from the Management and staff at the hospital.


HR Matters

Work continues to recruit midwifery and nursing staff to support the clinical areas in the hospital. We extend a very warm welcome to the nurses who have recently taken up posts in the NICU and Theatre in addition to the midwives who have joined our staff in 2017. This on-going recruitment drive has had a very positive impact on patient care and staff morale.

Finance/Funding

The HSE funding allocated for 2017 represents a significant increase on the final 2016 allocation and we continue to work with the RCSI Hospitals Group to ensure adequate funding is available to support a safe and high quality service. Although the Rotunda received an increase in its allocation in 2017 it is expected that the Hospital will have a small deficit by year end and we are exploring options with the RCSI Hospitals Group on resolving this. The deficit relates to underfunding for our base costs.

Finally we would like to take this opportunity to wish you, your family and friends a very happy festive season and we look forward to working with you all in 2018.


Prof Fergal Malone
Master


Ms Margaret Philbin
Director of Midwifery/Nursing


Ms Pauline Treanor
Secretary/Group General Manager

World Prematurity Day

This year we celebrated our Premature Infants and applauded their strength and tenacity by throwing a party in the Pillar Room for babies born in 2015 who weighed less than 1500 grams. Parents with babies in the NICU were also invited to join in to share their experiences with other families who had been through a similar journey.

We launched the latest NICU initiate, **Tentacles For Tinies** – A pilot programme to assess the benefits of neonatal octopus in the Rotunda’s NICU for Premature Babies.



The ‘Octo Project’ first began in Denmark in 2013 and has since spread to many countries around the world.

The tentacles of the octopus resemble the umbilical cord and remind babies of being inside the womb. Parents and staff from other units using neonatal octopus report that when premature babies cuddle the octopus they were calmer, less likely to pull on their monitoring and tubing and appeared more comfortable overall.

Martina Duffy, Volunteer Co-ordinator for The Rotunda Knitters alongside Pauline Smith, Dr Aisling Smith’s mother, who developed a special octopus crochet pattern for the Rotunda, called upon the Rotunda Knitters Group to help make a supply of octopus to the exact specifications of the hospital.

Pictured Left: Dr Aisling Smith & Paula Penrose, Clinical Nurse Manager, who have led the initiative in the NICU.



Luke Cosgrove, age 2, from Mulligan



Zoe Tanguy, age 2, from Castleknock



Fiona and Dessie Duffy with two year old Christian Duffy from Co. Monaghan.



Congratulations to our youngest fundraisers Robin, Alice, Evie, Arwen, Faisal and Maggie who recently organised a Bake Sale and raised €100.



Tentacles For Tinies Goes Viral



RTÉ News online video ‘*Comforting Premature Babies*’ has gone viral with over 3.3 million views on Facebook at time of print and that’s phenomenal! The Rotunda Knitters (5,610 Facebook Followers) are also receiving thousands of messages with people offering to volunteer from Ireland, UK, Spain, USA, Australia and the Philippines.

We have had over 4,000 comments with people praising the staff of the Rotunda, sharing their experiences of having a premature baby, offers of volunteering and pledges to donate to the Rotunda Foundation.

With further coverage on RTÉ News and Dublin Live online on World Prematurity Day it’s been wonderful coverage for The Rotunda. The work of the NICU team, Rotunda staff and the Rotunda Knitters on this initiative has been tremendous. Well done and congratulations to all involved.



Launch of the Maternity and Newborn Clinical Management System

The Maternity and Newborn Clinical Management System (MN-CMS) project has four high level benefits:

1. Improved patient care as a result of better communication, supported decision making and effective planning of care.
2. More effective and efficient recording of information reflecting best standards in documentation.
3. Enhanced clinical audit and research locally as a result of better quality data.
4. Informed business intelligence that will drive local and national management decisions.

Minister for Health, Simon Harris TD, said: "I'm delighted that Ireland's oldest maternity hospital is its newest digitally enabled hospital. This is the latest hospital to be included in the MN-CMS project, following the already successful introduction in Cork University Maternity Hospital and University Hospital Kerry. The electronic health record for mothers and babies was endorsed in the National Maternity Strategy and supports better, safer clinical decision-making and facilitates the provision of a more connected health service delivering improved health outcomes. The roll out of MN-CMS to the Rotunda Hospital marks a very significant development in the delivery of maternity care."

Ms Helen Byrne, Chair MN-CMS Project Board, Head of Planning & Performance Acute Hospitals Division, said: "The implementation of MN-CMS in the Rotunda Hospital marks an important and exciting milestone in the lifecycle of the project. I want to acknowledge the hard work of all the staff who have made this possible. Their commitment to this project demonstrates unfailing commitment to the provision of safe, high quality and nationally consistent maternity services for the benefit of women and babies."

Jane Carolan, Interim CIO HSE, said: "This is another important step in our Electronic Health journey, MN-CMS is one of eHealth Ireland's flagship programmes. This is a significant investment in modernising the service through the deployment of technology which directly improves patient care. The go live is another step in the journey for the Rotunda Hospital, a hospital with a fantastic history and exciting future – Welcome to the Digital World."

The system has been specifically tailored for the Irish healthcare system with clinicians completing a full clinical validation of the design and build of the MN-CMS.

For more information visit <http://www.ehealthireland.ie/Strategic-Programmes/MNCMS/>





Children First

By Sinead Devitt
Head Medical Social Worker

The revised *Children First: National Guidance for the Protection and Welfare of Children* was launched on Monday 2nd of October, 2017.

The guidance is intended to help everyone recognise child abuse and neglect, and to report concerns to the child and family agency, Tusla. The remaining provisions of the *Children First Act 2015*, including mandatory reporting, will commence on Monday 11th December, 2017.

Child Safeguarding Statement

Providers of services to children will be obliged to develop a Child Safeguarding Statement. This is a written statement specifying what service is being provided by the organisation and what procedures are in place to ensure that a child availing of the service is safe from harm. This must be circulated to all staff, displayed publicly and made available to parents, guardians, Tusla and members of the public on request.

What does this mean for the Rotunda?

Currently, the Rotunda Hospital cooperates and shares information, where appropriate, with Tusla in order to determine the best outcomes for children and their families.

However, on Monday 11th December, 2017, all registered doctors, midwives, nurses,

physiotherapist and social workers in the hospital will become legally obliged to report child protection concerns above a defined threshold of harm to Tusla. The threshold of harm at which you must report to Tusla under the Children's First Act is reached when you know, believe or have reasonable grounds to suspect, that a child has been, is being or is at risk of being neglected, ill treated, assaulted or sexually abused to the point that the child's health, development or welfare have been, are being or are likely to be seriously affected.

Rotunda Staff

As part of our Child Safeguarding Statement, the hospital will have to identify real and potential risks of a child being harmed while using our service and how we manage this risk.

One of the risks is staff not recognising child abuse/neglect and not knowing what to do if they have a concern. To ensure awareness exists, it is now mandatory for all Rotunda staff (permanent, agency, and locum), irrespective of role or grade, to complete the E-learning training module "An Introduction to Children First" available on HSeLanD www.hseland.ie.

The programme takes approximately one

and a half to two hours to complete. The programme will allow you to log back in and resume where you left off over a period of a month. You will receive a certificate of completion directly to your email address, which will be valid for three years.

The Medical Social Work Team

It is everyone in society's responsibility to protect children and to do our best to keep them safe. It is upsetting when we know or hear of children who have been harmed. The medical social work team are available to answer any questions and provide support, if staff encounter any difficulty.

Counselling Services

National Counselling Service
1800235 234 (office hours)
www.hse-ncs.ie

CONNECT
1800477477 (Wed to Sun, 6pm to 10pm)
For anyone over 18 who has experienced abuse as a child.



Rotunda Charter Day: Quality Showcases & Elevenses

Rotunda Staff had an opportunity to showcase quality initiatives and poster presentations at the annual *Charter Day Elevenses* held on Friday November 3rd, 2017.

The showcase covered multi-disciplinary quality improvement projects and research undertaken throughout the Hospital during 2017. Awards were presented to the top three submissions based on the impact of the initiative on patient care and the overall benefit to the Rotunda. The Chairman of the Board, Professor Patricia Walsh, and other Governors met and mingled with staff.

Photos from the day reflect the extent of the submissions and the winners. The Board noted a number of retirements also at this meeting, notably the Chairman Professor Patricia Walsh, Alan Ashe (former Chairman and Honorary Treasurer) and Nuala Johnson, long standing Board member. The outgoing Chairman was thanked for her decades of service to the Rotunda Hospital including the various positions she held, on sub-committees and working groups over the years. Dr Maria Wilson Browne was elected as Chairman of the Board at this Charter Board Meeting. Rotunda Staff wish her every success in her new role.



L - R: Marian Brennan, Alva Fitzgibbon, Professor Fergal Malone and Anu Binu



L - R: Professor Fergal Malone, Pauline Treanor and Margaret Philbin

GP Study Evening: Building Relationships

The Rotunda Hospital invited our GP colleagues to an educational study evening on the 18th of October, to build stronger relationships with our colleagues in general practice, and other allied health professionals.

Professor Fergal Malone, Master of the Rotunda, opened our GP study evening and spoke about what an exciting time it is for the Hospital, with many changes on the horizon, including our move to the grounds of Connolly Hospital and the new Maternal and Newborn CMS electronic health records. Professor Malone also mentioned our new Rotunda GP Connect E-Zine that will keep GPs informed of services and innovations in the Hospital.

Dr Karen Flood was the first speaker, and explored the topic of prenatal testing in the Hospital and the advances that have been made in non-invasive methods of prenatal testing in the last few years.

Advanced Midwife Practitioner, Bernadette Gregg, spoke about the referral pathways in the Hospital for patients attending the Emergency and Assessment Unit. Dr Naomi Burke rounded off the evening, speaking about triage and pathways for gynaecological emergencies here in the Hospital.



Professor Fergal Malone, Master of the Rotunda Hospital



L - R: Dr Karen Flood, Dr Naomi Burke, and Bernadette Gregg

Round Up

Rest In Peace

On the 7th of June 1978 we gained a funny, warm, loyal friend and colleague, with whom we loved and laughed, for a time cut far too short. **Rosie Croke** was a wickedly funny person with the quickest

and sharpest sense of humour. It was one of the best ways to get you through a busy day. Those that knew Rosie well are now smiling, laughing and crying as they remember her so fondly. Who will ever forget the image of her, in her beloved red coat, coming in and out to work? She had a wave, a smile and a funny word for everybody.

Rosie trained as a nurse in the Mater Hospital and then joined

the Rotunda Hospital as a Student Midwife in March 2003. She loved midwifery but she particularly loved looking after women in Prenatal. She was a wonderful midwife, who cared for women with kindness, compassion and laughter. We will never forget the everlasting memories of Rosie's quick wit and hilarious expressions, many of which we find ourselves repeating on a daily basis in Prenatal. This gives us some comfort from the profound grief and sadness we are all currently experiencing. On the 5th October, 2017, her family tragically lost a daughter, sister and auntie. We in the Rotunda lost a special, unique, wonderful friend and a colleague. We miss you. "She was one of the rare ones, so effortlessly herself, and the world loved her for it," Atticus. "Ar dheis De go raibh a hanam"



Retirements



Marguerite Fitzgibbon officially retired from the position of Neonatal Discharge Facilitator based in the NICU on the 1st October, 2017 and her retirement function took place in the Front Hall on Friday, 10th November 2017. We would like to wish Marguerite every happiness in her retirement.

Sudoku

Fill the 9x9 grid so that each column, each row, and each of the nine 3x3 boxes contains the numbers from 1 to 9

4								8
		1				2		
	5		9		3		4	
1				6				9
	7						8	
3			5	7				1
	9		4	8		1		
		5				7		
2								4

WIN

To be in with a chance of winning a fabulous break in any **Irish Country Hotel** for two with an evening meal simply answer the following question:

Q: What does MN-CMS stand for?

Send your answers to Kieran Slevin, HR Dept, Rotunda Hospital, Dublin 1. Closing date 31st January 2018. One entry per person. Terms & Conditions apply. www.irishcountryhotels.com

Answer: _____

Name: _____



Congratulations to
Jane Dalrymple, CMS Fetal Medicine
Winner of the Autumn Issue Competition